INTRODUCTION

The following is a data report on outcomes for clients that graduated from the CAST Case Management Program during Fiscal Year 2016-2017 (July 1, 2016 – June 30, 2017) and for all clients that closed during Fiscal Year 2016-2017. For all closed clients, reasons for closure include voluntary withdrawal from services, moving out of the service area (due to relocation, reunification with family, or repatriation), loss of contact, and graduation.

CAST Case Management Program

CAST has spent the last 19 years developing and implementing a comprehensive, trauma-informed and victim-centered Case Management Program for survivors of human trafficking. Utilizing an empowerment approach, CAST’s Case Management Program provides a coordinated continuum of care to meet the emergency response and long-term needs of all types of human trafficking survivors living in Los Angeles County, and is uniquely designed to respond to the diverse needs of each individual survivor. Utilizing a 13-point assessment tool, called the Survivor Outcomes Assessment, to ensure that the survivor’s needs are being met, case managers go the extra mile to assist survivors with the basic necessities, training, and support that is needed to move from crisis to thriving. In addition, case managers provide life skills training, supportive counseling, and advocacy.

OUTCOMES FOR GRADUATED CLIENTS DURING FY2016-2017

During FY2016-2017, the CAST Case Management program graduated 33 survivors of human trafficking. Of the 33 graduates, the average length of time in services was 22 months (1 year 10 months). The shortest time in services for a graduated client was 5 months and the longest time in services was 50 months (4 years 2 months).
Of the 33 graduated clients in FY2016-2017, 3% (1) were minors at the time of graduation, 33% (11) were Transition-Age Youth (18-24), and 64% (21) were adults.

![Graduated Clients Disaggregated by Age Category](image)

Of the 33 graduated clients in FY2016-2017, 67% (22) were trafficked for labor and 33% (11) were trafficked for sex.

![Graduated Clients disaggregated by Trafficking Type](image)

Of the 33 graduated clients in FY2016-2017, 76% (25) were foreign nationals from countries including Canada, Guatemala, Honduras, Indonesia, Mexico, Nicaragua, Philippines, and Russia. 24% (8) were US Citizens/Legal Permanent Residents.

![Graduated Clients disaggregated by Country Category](image)
Of the 33 graduated clients in FY2016-2017, 52% (17) were female and 48% (16) were male.

### Graduated Clients Disaggregated by Gender

<table>
<thead>
<tr>
<th>Gender</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Male</td>
<td>48%</td>
</tr>
<tr>
<td>Female</td>
<td>52%</td>
</tr>
</tbody>
</table>

### Access to Medical and Mental Health Services

100% (33) of the graduated clients of FY2016-2017 had access to medical services.

### Access to Medical Services

- **YES** 100%

### Accesses Mental Health Services

- **YES** 24%
- **NO** 76%
Housing

Of the 33 clients that graduated in FY2016-2017, 15% (5) were homeless at some point while they received services.

100% (33) of the graduated clients of FY2016-2017 were living in safe housing at closure.

Of the 33 clients that graduated in FY2016-2017, 91% (30) were living in independent housing at closure.
Employment and Education

Of the 33 clients that graduated in FY2016-2017, 79% (26) had employment at closure.

Employed at Graduation

[Chart showing employment status]

Of the 33 clients that graduated in FY2016-2017, 55% (18) were attending school at closure.

Attending School

[Chart showing attendance status]

Of the 33 clients that graduated in FY2016-2017, 91% (30) were either employed or attending school at closure.

Employed or Attending School at Graduation

[Chart showing combined employment and attendance status]
Support Networks
Of the 33 graduated clients in FY2016-2017, 42% (14) were reunited with family members.

100% (33) of the graduated clients of FY2016-2017 had a support person outside of CAST.
OUTCOMES FOR ALL CLIENTS CLOSED DURING FY2016-2017

During FY2016-2017, the CAST Case Management program closed 65 total clients. Of the closed clients, 51% (33) graduated the program, 22% (14) closed due to loss of contact, 18% (12) relocated out of the service area, 8% (5) voluntarily withdrew from services, and 1% (1) closed for other reasons.

Of the 65 closed clients, the average length of time in services was around 1 Year 3 Months (15 Months).
Access to Medical and Mental Health Services

Of the 65 clients that were closed in FY2016-2017, 83% (54) had access to medical services.

- **Has Access to Medical Services**
  - Yes: 83%
  - No: 15%
  - Unknown: 2%

Of the 65 clients that were closed in FY2016-2017, 31% (20) were accessing mental health services at closure.

- **Accesses Mental Health Services**
  - Yes: 31%
  - No: 69%
Housing

Of the 65 clients that were closed in FY2016-2017, 38% (25) were homeless at some point while receiving services.

Of the 65 clients that were closed in FY2016-2017, 85% (55) were in safe housing when they closed their case with CAST Case Management.

Of the 65 clients that were closed in FY2016-2017, 66% (43) were living in independent housing when they closed their case with CAST Case Management.
Employment and Education

Of the 65 clients that were closed in FY2016-2017, 54% (35) were employed at closure.

Of the 65 clients that were closed in FY2016-2017, 37% (24) were attending school at closure.

Of the 65 clients that were closed in FY2016-2017, 65% (42) were either attending school or were employed at closure.
Support Networks
Of the 65 clients that were closed in FY2016-2017, 32% (21) were reunited with family members.

Of the 65 clients that were closed in FY2016-2017, 89% (58) had a support person outside of CAST in order to increase their support network.